

Available Integrations

04/03/2025 8:26 am GMT

Summary

Merlin facilitates the integration with various third party providers to further enhance the user experience.

Details

This page documents the various available integrations.

Filewatcher

The 'File watcher' can be configured to allow the automated import of documents from a local server into a patient's treatment history in Merlin.

The Hyperion Printing service (Configured by MWI) handles this integration. If you would like this configured for your practice, speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

How does it work?

The Hyperion service is configured to 'watch' a folder location specified. When a file is named correctly in this folder, it will be pulled into the appropriate patient record on Merlin.

Importing a File

1. Place a file into the specified folder.
2. Ensure the description of the file meets the following naming convention:

'PatientID description'

For example: '65727185 lab result'.

PACS

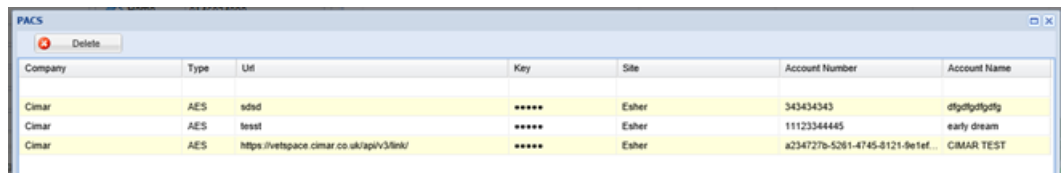
Merlin integrates with two cloud based PACS solutions. Visbion Cloud and Cimar.

For information about Visbion, see: <https://www.visbion.com/veterinary/image-world/>

For more information about Cimar, see: <https://www.cimar.co.uk/cloud-pacs/>

Integration Administration - Cimar

- 1) Navigate to Administration > PACS.



Company	Type	Url	Key	Site	Account Number	Account Name
Cimar	AES	sdtd	*****	Esher	343434343	dtgdtgdtgdtg
Cimar	AES	testt	*****	Esher	11123344445	early dream
Cimar	AES	https://vetSPACE.cimar.co.uk/api/v3/tenk/	*****	Esher	a234727b-5261-4745-8121-9e1ef...	CIMAR TEST

2) Enter the details supplied by Cimar into the PACS configuration table:

Company = Cimar

URL = Provided by Cimar

Type = AES

Key = Provided by Cimar

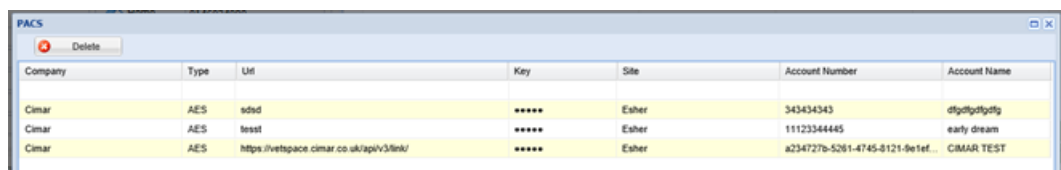
Account Number = Provided by Cimar

Account Name = Free Text to describe the account.

3) Once the details have been entered, the PACS system can be assigned to a site in Administration > Settings > PACS.

Integration Administration - Visbion

1) Navigate to Administration > PACS.



Company	Type	Url	Key	Site	Account Number	Account Name
Cimar	AES	sdtd	*****	Esher	343434343	dtgdtgdtgdtg
Cimar	AES	testt	*****	Esher	11123344445	early dream
Cimar	AES	https://vetSPACE.cimar.co.uk/api/v3/tenk/	*****	Esher	a234727b-5261-4745-8121-9e1ef...	CIMAR TEST

2) Enter the details supplied by Visbion into the PACS configuration table:

Company = Visbion

URL = URL will be the following: <https://imageworld.visbion.com/Veterinary/Cgi64/WebRedirect.exe>

Type = None

Key = Password as supplied by Visbion

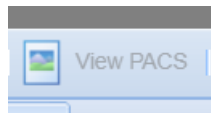
Account Number = PatientNumberType as supplied by Visbion

Account Name = Free Text to describe the account.

3) Once the details have been entered, the PACS system can be assigned to a site in Administration > Settings > PACS.

Viewing PACS in Merlin

From the Patient History click 'View PACS' from the available icons.



From the Diary, right click a patient appointment and select 'View PACS'

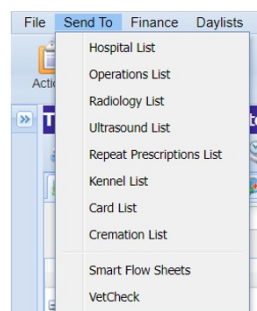
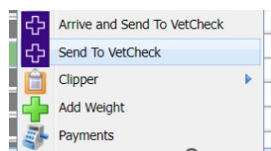
VetCheck

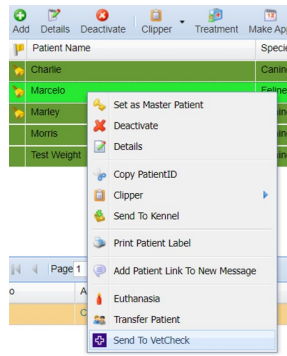


Digital whiteboard & documents. Includes e-signing, digital charts and automated billing from digital forms.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

1. Once configured, users can send patients to VetCheck direct from the diary, patient record and reception screen.





Selecting 'Arrive & Send' from the diary will mark the appointment as arrived in Merlin, as well as transferring the patient into VetCheck.

2. Any forms, documents and charts will relay back into Merlin for future reference as a PDF.

3. Any medications utilising the automated billing feature in VetCheck will be put into the patients 'pre-invoice' tab within the add treatment screen ready for the user to officially invoice the account.

IDEXX VetConnect+



A seamless integration for requesting and receiving laboratory requests for in-house work and reference labs.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

See [IDEXX VC+](#) for more information on the workflow within Merlin.

iRecall



An automated client communication platform.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

Modeus Vet S8



An online controlled drug register that replaces and improves on the paper-based recording of controlled drugs, specifically designed for vets.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

PetsApp



Veterinary engagement and communication platform.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

Vetstoria



24 hour appointment scheduling assistant.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

VetImpress



Data management and insight platform for farm animal vets.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

VetHelpDirect



Pet and animal symptom checker and location of local vet practice.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

Vidivet



A telehealth service offering app-based triage advice from vets to provide a 24/7 digital team extension to your practice without adding a burden to the team.

If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)

YoTelecom



If Interested, please speak to your RCM or raise a service request ticket via your Support Portal [Self Service Support Portal](#)
