

Microchips

24/10/2024 12:39 pm BST

Summary

Microchip registrations can be complete via VetXML. Users can register a patient's microchip details and send information to the relevant company without filling out forms or details on the providers website. [VetEnvoy Partners](#)

Details

Register a Microchip using VetXML

There are 2 ways to register a microchip within Merlin.

Registering or editing a Patient from Reception

1. Navigate to the Patient Details Screen (**Reception > Patient Details**).
2. **Enter a microchip number.**
3. Select '**Save**' and the 'Send VetXML Chip' screen will display (If VetXML is enabled).

Send VetXml Chip [X]

Chip No. Company

Patient Name ☐ Information Already Sent

☐ Third Party

The keeper/authorised representative of the animal confirms that all information provided is correct and understands that their name and contact details will be retained by Petlog/Kennel Club for the purposes of operating the Petlog database and managing their relationship with the Kennel Club and also retained by the microchip supplier for record purposes. The Kennel Club may contact the keeper by mail, email or telephone in connection with those purposes and this information may be disclosed to anyone involved in securing the animal's welfare as well as to prevent fraud.

☐ Please indicate here if you **do not wish** to receive such information by post

☐ Please indicate here if you **do wish** to receive such information by email and/or phone

From time to time, the microchip supplier or their partners would like to send important pet healthcare information and about exclusive products or services, which may be of benefit or interest to the keeper and their pet.

☐ Authorise

Authorisation: I hereby confirm that I am the owner/authorised representative of the owner of the animal and am 18 years old or over. I also confirm that all the information given on this form is full and accurate to the best of my knowledge and belief. I understand this information will be kept by Pet ID/Petlog as well as Allianz Insurance plc and agree that it may be disclosed to anyone involved in securing the animal's (as named) welfare as well as to help prevent fraud. I confirm that I have read and understood the document as provided which is information about Pet ID Insurance services and the 4 weeks' free insurance Policy Summary. I understand the 4 weeks' free cover starts when this form is received and processed by Petlog.

4. The data protection text will show from the microchip company (detected based on the chip number).
5. **Tick the necessary checkboxes** based on conversation with the Client.
6. Select '**Send**'.
7. A registration receipt is generated which can be provided to the Client as a receipt. The certificate paperwork will follow from the microchip company.

Registering when adding a microchip as a treatment.

Microchips can also be registered when adding treatment.

1. Dispense an item with the '[Is Chip](#)' treatment option enabled within Code Entry. If this is not enabled, Merlin will not recognise you are adding a microchip.

| Clinical Code | Qty | Net | VAT | Total |
|--|-----|-----|-----|-------|
| <div style="border: 1px solid black; padding: 10px; margin: 10px auto; width: 40%;"> <p>Chip</p> <p>Please enter Chip Id</p> <input style="width: 90%;" type="text"/> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <input type="button" value="OK"/> <input type="button" value="Cancel"/> </div> </div> | | | | |

2. **Enter a microchip number.**

3. Select '**OK**' and the 'Send VetXML Chip' screen will display (If VetXML enabled).

Send VetXml Chip ✕

Chip No.

Company

Patient Name

☐ Information Already Sent

☐ Third Party

The keeper/authorised representative of the animal confirms that all information provided is correct and understands that their name and contact details will be retained by Petlog/Kennel Club for the purposes of operating the Petlog database and managing their relationship with the Kennel Club and also retained by the microchip supplier for record purposes. The Kennel Club may contact the keeper by mail, email or telephone in connection with those purposes and this information may be disclosed to anyone involved in securing the animal's welfare as well as to prevent fraud.

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4. The data protection text will show for the microchip company (detected based on the chip number).

5. **Tick the necessary checkboxes** based on conversation with the client.

6. Select '**Send**'.

7. A registration receipt is generated which can be provided to the client as a receipt. The certificate paperwork will follow from the microchip company.

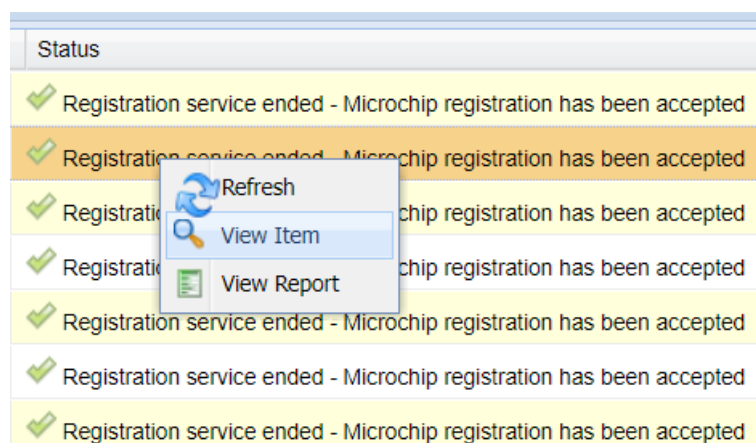
After the registration request has been sent, users can view the status via Integrations > VetXML and selecting the service type of Microchips.

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A list will display of all requested registrations, with filters available to amend the information shown.

When a patient is selected, the bottom half of the screen will detail the activity of the registration with date and time stamps of when the status was last updated.

To view the registration receipt again, right click a patient and select 'View Item'. This will display the receipt in a new window.



The screenshot shows the VetXML interface with the following data:

| Status |
|---|
| ✓ Registration service ended - Microchip registration has been accepted |
| ✓ Registration service ended - Microchip registration has been accepted |
| ✓ Registration service ended - Microchip registration has been accepted |
| ✓ Registration service ended - Microchip registration has been accepted |
| ✓ Registration service ended - Microchip registration has been accepted |
| ✓ Registration service ended - Microchip registration has been accepted |
| ✓ Registration service ended - Microchip registration has been accepted |

A context menu is open over the third row, showing the following options:

- Refresh
- View Item
- View Report

