Microchips

24/10/2024 12:39 pm BST

Summary

Microchip registrations can be complete via VetXML. Users can register a patient's microchip details and send information to the relevant company without filling out forms or details on the providers website. VetEnvoy Partners

Details

Register a Microchip using VetXML

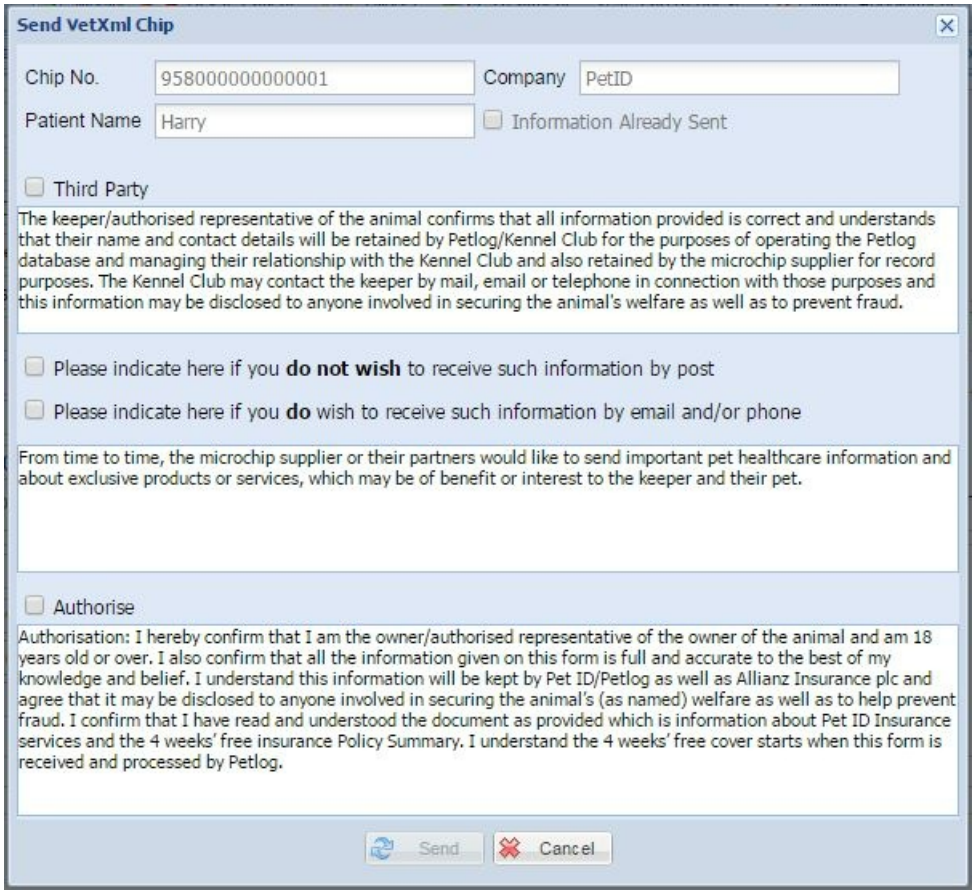
There are 2 ways to register a microchip within Merlin.

Registering or editing a Patient from Reception

1. Navigate to the Patient Details Screen (**Reception > Patient Details**).

2. **Enter a microchip number**.

3. Select '**Save**' and the 'Send VetXML Chip' screen will display (If VetXML is enabled).



4. The data protection text will show from the microchip company (detected based on the chip number).

5. **Tick the necessary checkboxes** based on conversation with the Client.

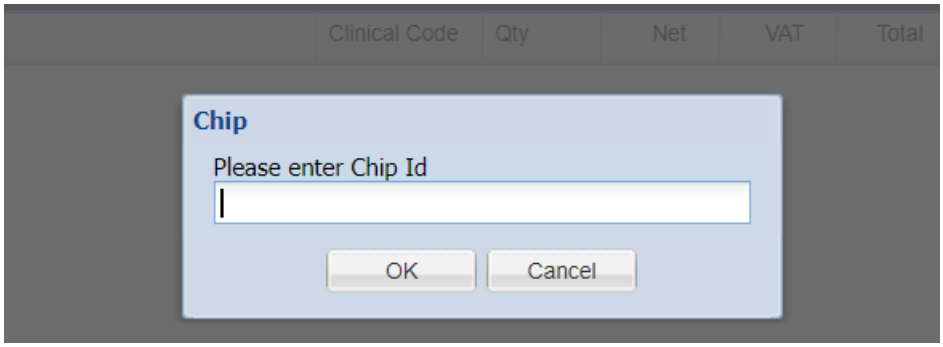
6. Select '**Send**'.

7. A registration receipt is generated which can be provided to the Client as a receipt. The certificate paperwork will follow from the microchip company.

Registering when adding a microchip as a treatment.

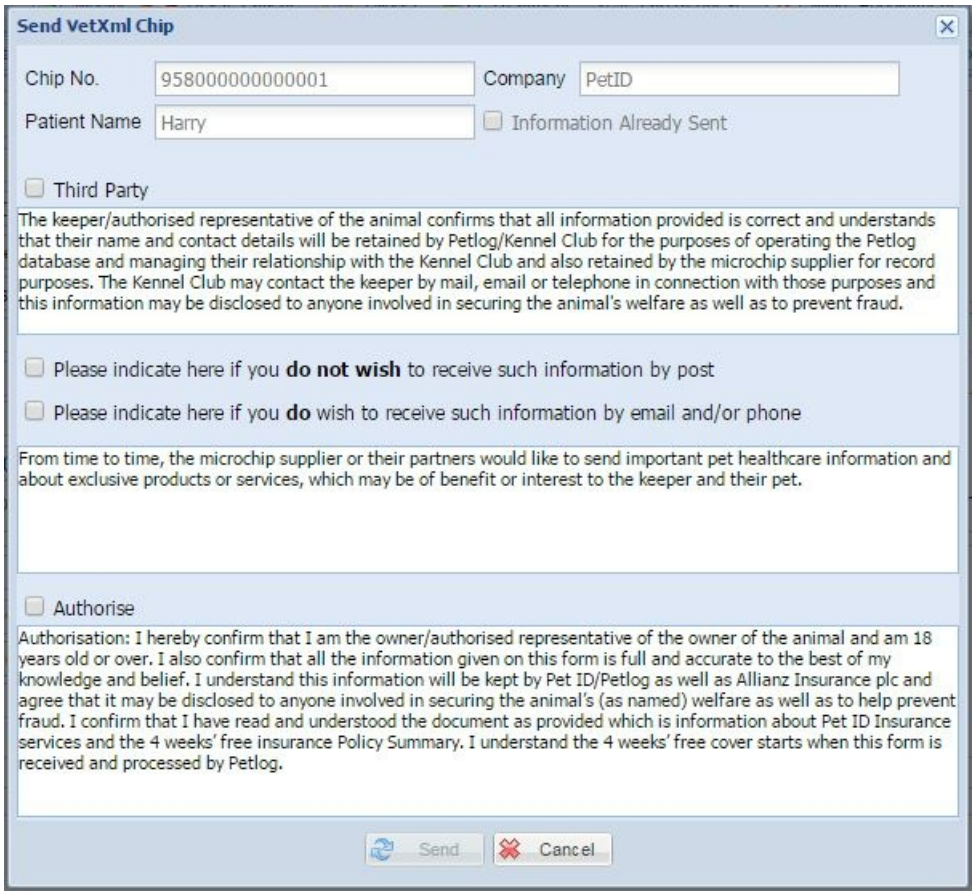
Microchips can also be registered when adding treatment.

1. Dispense an item with the 'Is Chip' treatment option enabled within Code Entry. If this is not enabled, Merlin will not recognise you are adding a microchip.



2. **Enter a microchip number**.

3. Select '**Ok**' and the 'Send VetXML Chip' screen will display (If VetXML enabled).



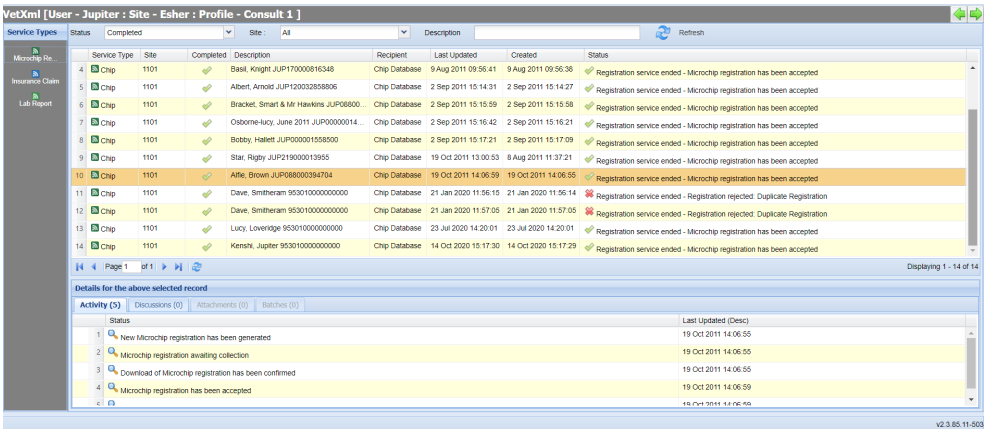
4. The data protection text will show for the microchip company (detected based on the chip number).

5. **Tick the necessary checkboxes** based on conversation with the client.

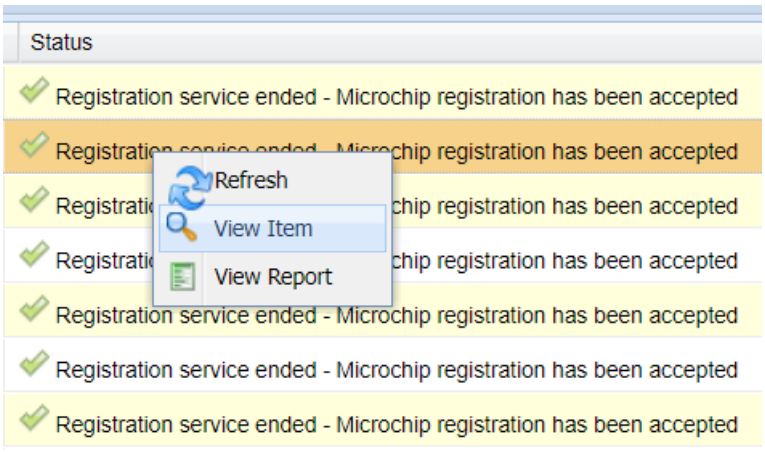
6. Select '**Send**'.

7. A registration receipt is generated which can be provided to the client as a receipt. The certificate paperwork will follow from the microchip company.

After the registration request has been sent, users can view the status via Integrations > VetXML and selecting the service type of Microchips.



A list will display of all requested registrations, with filters available to amend the information shown.

When a patient is selected, the bottom half of the screen will detail the activity of the registration with date and time stamps of when the status was last updated.

To view the registration receipt again, right click a patient and select ‘View Item’. This will display the receipt in a new window.